Your stamp:

424 rue de Lisbonne BP 50029 83514 LA SEYNE SUR MER CEDEX FRANCE Tél: 04 98 03 06 94 Email: evernew@orange.fr Internet: www.evernew.fr



ISO 13485	

Datum :

□I wish the same processing as my last order (do not fill the form)

□ I wish to be informed about the reception of my order . E mail :.....

BRACKETS							
Suppression of the ties, cleaning, sterilization, polishing Perferct +, control, sorting	100 à 300	301 à 600	601 à 999	1000 à 2500	> à 2500		
General Standard Brackets	0.55	0.54	0.53	0.52	0.49		
Ceramic Brackets (with marking)	0,95	0,93	0,90	0,88	0,86		
Selfligaturing brackets (metal and ceramic with marking)	1,60	1,55	1,50	1,45	1,40		
Options							
□ Sorting by brand (Supplement by brand from second)	0,05	0,05	0,05	0,04	0,04		
Color marking disto gingival	0.14	0.13	0.12	0.11	0.10		
□ PLATINUM [™] precious metal coating	NO	0,50					
□ TRACIAL [™] placement on mouth cards (price of card include)	0.11	0.10	0.10	0.09	0.09		
Bulk return without quality control (a bag)	0,40	0,38	0,37	0,35	0,34		
BANDS, WIRE, DEVICES							
 BANDS Cleaning, checks weld, tube, sorting by tooth Without marking if the marking of the manufacturer is readable With calibration and indelible marking if the marking of the manufacturer is not readable 	0.60 0.99	0.59 0.97	0.58 0.94	0.56 0.91	0.55 0.85		
□ NITI WIRE Cleaning, sterilization, polishing, sorting by size	0.24	0.23	0.22	0.21	0.20		
□ Contention : 0,7 € - □ Distalizer with sorting 3* € - □ Dental breaker : 1,5 € - □ Quad helix : 1 €							

Nb of pieces send (optional): brackets métal standard :
selfligaturing
ceramic Bands Wires
Control of the Slot : Normal □.018 □.022
Spécific 0.016 0.017 0.020
□Bidimensionnal : separation .018/.022 supplement of 0,20 €
only if there are two sizes fot the same tooth.
If you wish the color marking of a manufacturer, indicate the
name of the brand

Observations, specific demands:	

-Please, use paded envelopes because the ordinary packages can be destroyed.

-General term of sales on our web site

TERMS AND CONDITIONS OF SALE

1. APPLICATION OF THE GENERAL CONDITIONS OF SALE

The EVERNEW compagny ensures the reprocessing of medical devices (brackets, bands, wires...) for orthodontists and stomatologists. The company has no direct link with patients.

Any request for reprocessing implies acceptance of the General Conditions below. It is specified that the present General Conditions may be modified at any time, and that the authentic version of the General Conditions is available in its latest version on the Company's website at www.evernew.fr.

2. RECEPTION - DELIVERY OF MEDICAL DEVICES

The medical devices must be sent to us decontaminated by your practice in order to protect the employees of the different transports used and the technicians of our laboratory in charge of your orthodontic equipment.

For the shipment of your metal brackets, we recommend to use a padded envelope or cardboard box. Commercial envelopes are proscribed, because easily torn, and metal brackets can jam and put postal sorting machines out of order.

The normal delay for the service is 10 to 20 days upon receipt of the medical devices. This period may be extended during school and public holidays.

A priority service (less than 10 days) can be requested outside school holidays and public holidays with a 10% surcharge on the tariff.

A colissimo label followed by return (postage paid by Evernew, if the order exceeds 300€) must not be used for a priority order. The colissimo with return tracking can reach us between 48 hours and 25 days.

3. COMMUNICATION

A valid email address is required to indicate the good reception of the material, then its return. This e-mail address remains internal.

In case of non-receipt of a package, Evernew cannot be held responsible for material sent by the orthodontic practice.

4. PROVISION OF SERVICE

The service is provided according to the practitioner's request specified in the order form. Evernew cannot be held responsible for the absence of order form at the time of the reception of the material.

All medical devices processed by Evernew are returned to the practitioner. The traceability of the material is ensured from the reception to the expedition. Our Quality System is set up according to the Standard of Management of the medical devices ISO 13485: 2016 and the Regulation in force.

After reprocessing, the brackets, bands ... are sent to the practitioner decontaminated but not sterile.

Defective devices are placed in a bag with an annotation: « not conform » and are returned to the practitioner. They are not invoiced.

The level of our quality control is established according to the standards set by the Orthonorm association.

The practitioner may request processing with specific acceptance standards under his sole responsibility. These provisions must be explicitly communicated to Evernew when placing the order.

The practitioner alone is competent to judge the correct reuse of the medical devices received. Evernew is not responsible for the consequences of the use of the brakcets by the practitioner.

5. SHIPPING

The material is sent by Evernew by tracked letter, colissimo suivi, or Chronopost.

In the event of damage during transport, it is the responsibility of the recipient (orthodontist, stomatologist...) to exercise any recourse against the carriers, in accordance with articles 105 and 106 of the Commercial Code.

In the event of loss of metal brackets following the shipment of the material by Evernew, the dental laboratory will compensate the practitioner up to $0.30 \\ \in$ per standard bracket, $0.80 \\ \in$ per self-ligating bracket and $0.50 \\ \in$ per band based on the number of pieces identified on receipt by Evernew's quality control.

6. CLAIMS

Complaints concerning the quality of our various services must be made either by telephone, on 04 98 03 06 94, by e-mail, on evernew@orange.fr, within 8 days following the delivery under penalty of inadmissibility. In case of dispute, the practitioner will be asked to send back the whole batch for examination. A written answer will be given to the practitioner.

7. CONDITIONS OF PAYMENT

All invoices are payable within 30 days by cheque or bank transfer. They are enclosed with the equipment in the padded envelope along with an order form/price list.

8. RIGHT OF ACCESS

In accordance with regulation 2016/679 of 27 April 2016 on the protection of personal data concerning customers and their representatives, these data are subject to computer processing by the controller of EVERNEW: Mrs Marie-Hélène MULLER. The collected data are kept for a period of time strictly necessary for the accomplishment of the service and for the duration of the orthodontic treatment, i.e. 2 years.

The customer could exercise his right of access, rectification, portability, deletion (...) by simple request by e-mail to evernew@orange.fr or by mail to EVERNEW, BP 50029, 83514 La Seyne sur Mer cedex France.

9. DISPUTE

The parties shall endeavour to settle amicably all disputes that may arise in connection with the interpretation or execution of this contract. Should they fail to do so, the parties shall bring their dispute before the Commercial Court of Toulon.